

APPROVED APPLICATOR PROGRAM

KEMPER SYSTEM APPLICATION TRAINING



IT'S IN THE DETAILS APPROVED APPLICATOR PROGRAM:



The Approved Applicator Program was created to ensure that the quality that goes into creating the product also applies to the application of the product in the field. Kemper System America invests highly in a quality control program and our Technical Field Department is there to support the Applicators.

We are always interested in top-tier applicators. Please contact our 360 Customer Support Department for any information or assistance with the program: **(800) 541-5455** or **applicatorpaperwork@kempersystem.com**.

EVALUATION OF PROSPECTIVE APPLICATORS

A contractor's request to become an approved applicator requires sponsorship by a Kemper System America Account Executive and/or Regional Manager. All applicator forms are available on the Kemper System website: www.kempersystem.com, under the Contractor's Corner tab.

Once the forms are received they are reviewed for accuracy and a comprehensive company background search is performed. In order to take part in the Approved Applicator Program, the contractor must agree to the terms of the Approved Applicator Agreement.



APPROVAL PROCESS

All documents should be fully completed before submission to ensure efficient processing. The forms must be approved before an Approved Applicator letter can be provided for the bid submission process.

CURRENT TRAINING OFFERINGS:

All training is carried out by the Kemper System America Technical Field Representatives or delegates.

JOB SITE TRAINING:

- Fee: \$750.00*
 - Minimum project size: 500 ft²
 - Training Duration: 2-3 days
- * Fee may be waived if project is greater than 5,000 ft²*

REFRESHER TRAINING:

To be completed every 36 months or upon hiring new staff. Refresher training may also be recommended by the Technical Field Representatives if the crew continues to display a lack of understanding application principles.

- Fee: \$500.00*
 - Minimum project size: 500 ft²
 - Training Duration: 2 days (Typical)
- * Fee may be waived if project is greater than 5,000 ft²*

RECERTIFICATION TRAINING:

For applicators whose approval has lapsed due to lack of Kemper System America registered projects within a 36 month period. The Approved Applicator forms must be re-submitted and re-evaluated. See Initial Training Options.

SUPPLEMENTAL PRODUCT TRAINING:

Applicators are required to be trained on all KSA systems and products for which a KSA warranty is to be issued. Should the applicator wish to apply a different system or product than what they were trained on, the supplemental training must be scheduled.

- Fee: \$250.00*
 - Minimum project size: 500 ft²
 - Training Duration: 2 days (Typical)
- * Fee may be waived if project is greater than 5,000 ft²*



**ALL PAYMENTS MUST BE MADE IN ADVANCE WITH
A CREDIT CARD BEFORE TRAINING IS SCHEDULED.**

APPROVED APPLICATOR CERTIFICATION

Approved Applicator Certification is granted to the individual that has completed the training program for the specific product(s). The certification is only valid for the individual as long as they stay with that firm.



KEMPER SYSTEM 360 CUSTOMER SUPPORT

KEMPEROL® products may only be applied by certified applicators, the objective being to ensure that each and every application of KEMPEROL® achieves long-term durability and customer satisfaction.

To learn more about Kemper System waterproofing and roofing membranes visit our website at WWW.KEMPERSYSTEM.COM or call our 360 Customer Support Department at **(800) 541-5455**.

NORTH AMERICAN HEADQUARTERS

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